

Behind every support **Mosaic of Delaware** provides stand **committed employees**.

These are some of their stories.

Dorine Arita, Direct Support Manager

"In this field, no two days are the same. There is always something else going on."



Dorine has worked for Mosaic almost seven years.

"I have formed a bond with the ladies, I look forward to seeing them and seeing how they are doing everyday. I just love the reaction they have when they have learned to do something new. One of the ladies didn't know how to dress herself and when she first did it she had such a proud look on her face."

She sees her work as watching out for someone she cares about.

"I support them and help them to integrate into the community, and to help make their life easier."

Dorine likes the stability of her job and the structure Mosaic offers.

"I know what to expect from the office and I know what the office expects from me. I like the structure and organization, the way things are run. There is stability and job security."

She also feels the difference working for a faith-based organization can make.

"People come in knowing that there is a religious background. I think that is some of the reason people come, that is the reason I came. I have not been disappointed. The way we interact with the people we serve is different, the way people at Mosaic go out of their way to make sure things are done the way they are supposed to be done."

Erica Dessausure, Direct Support Specialist

"I would say that I see myself as a role model. You really have to have compassion and love what you're doing."

Erica also has empathy for the people she supports.

"I put myself in their shoes. These are people like me and you that live normal lives who might have a type of disability. One day I could be like that. It really makes you appreciate the way you are able to help the people we work with and serve."



She is employed by Mosaic but doesn't see herself as working for Mosaic.

"I go to their house. Actually we work for them ... we're here to support them and to give them all the help they need. Some of the people I work with are not able to do a lot of things for themselves, so I help them with cooking, bathing, shopping, banking."

Erica has been with Mosaic almost 14 years.

"It is not for the money. I love what I am doing. I'm actually helping to support that person, be a friend or a family member. I also like the teamwork in the agency."





Evonne Mbadiwe, Direct Support Associate

"I really enjoy working for Mosaic. I find it fulfilling, it is the kind of job I like to do. I help clients acquire daily living skills and support them. I make sure that they're safe and I make sure that they're healthy."

Evonne teaches high school French full-time and works part-time (21 hours a week) for Mosaic.

"If you like what you're doing, the time doesn't matter. I enjoy the interaction with the clients."

In her nine years with Mosaic, she has come to admire Mosaic as an organization.

"Mosaic is the kind of company you like to work for, starting at the top. If you look at other companies, they may not be as strict, but Mosaic always wants to do it the right way. Staff persons may leave and go

to other companies, but before you know it they're back with Mosaic."

Evonne also appreciates Mosaic's international outreach.

"The fact that we're spreading this work into other countries is a great thing. I was surprised to learn that Mosaic is a non-profit organization. They're not doing it for the money ... they're doing it because they truly and really care. We bring the Lord's touch of love to every client."

Opening Doors to Extraordinary Lives for People with Disabilities



Bill Brown, Direct Support Specialist

"There is a sort of camaraderie, sort of like a family. You're coming home to see your brothers. They look forward to seeing you and you look forward to going there. You're supposed to be all business, but you get attached."

In 17 years, Bill has never had one day the same as another.

"You don't know what you're going to run into from day to day, it is always a challenge. My job is basically a support person, like a mentor or coach, a role model teaching people how to live a lifestyle to the best of their ability."

Bill has helped create relationships for the men he supports at church.

"We give them the opportunity to worship at the church of their choosing. The church people enjoy

seeing them. When they're not there, the people ask 'Where are the guys?'"

Seeing growth in each man he assists is the most satisfying part for Bill.

"Sometimes it is a struggle for them, but when they learn it they are so happy. One gentleman came from the home setting and parents don't always let them get involved in many things. He learned to help with dishes. He was so happy that he learned how to do that. They are things that we take for granted."



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